

Dealing With the Upset Customer

Dates: Thursday, March 28

Time: 9 am - 1 pm

Location: M-TEC at Bay College, Escanaba MI

For more information please call 906.786.5802 ext. 1227 or visit our web page at:

<http://www.baycollege.edu/?courses>

Generations at Work: Dealing with Employees of Every Age

Date: March 17, 2009

Time: 9 am - 1pm

Cost: \$109

Location: Bay College, Escanaba MI

For more information please call 906.786.5802 ext. 1227 or visit our web page at:

<http://www.baycollege.edu/?courses>

Recordkeeping and Cost of Injuries

Date: March 3

Time: 8:30 am - 4:00 pm

Location: Pioneer Surgical Technology, Training Room
375 River Park Circle, Marquette, Michigan

For more information please call 906.786.5802 ext. 1227 or visit our web page at:

<http://www.baycollege.edu/?courses>

Essentials in Human Resource Management

Date: March 11 – May 13

Time: 9 am – 1 pm local time

Location: Iron Mountain

Date: June 9 – August 4

Time: 9 am – 1 pm

Location: Marquette

Date: Sept. 16 – Nov. 11

Time: 9 am – 1 pm

Location: Escanaba

This program is a five-module certificate program, you can take them as a series or individually.

For more information please call 906.786.5802 ext. 1227 or visit our web page at:

<http://www.baycollege.edu/?courses>